

Uninstalling the Olympus DSS-Player Pro Release 5 software

When experiencing issues with the Olympus software, it may be necessary perform a complete uninstall and reinstall. In order to achieve this we recommend:

- Uninstalling the Olympus software.
- Running the [DSSClean](#) application
- Removing all registry entries for the Olympus software.
- Removing the User profile for the Olympus software.
- Removing any other Olympus application files.

The locations vary depending on the version of software and the Operating System of the PC.

Registry entries

- HKEY_CURRENT_USER\Software\Olympus
- HKEY_LOCAL_MACHINE\SOFTWARE\OLYMPUS or
HKEY_LOCAL_MACHINE\SOFTWARE\OLYMPUS\Wow6432Node\Olympus (For 64-bit Operating Systems)

User profile paths

- **Windows 7/Vista + DSS Player Pro:** C:\Users\%Username%\AppData\Roaming\Olympus
- **Windows 7/Vista + DSS Player:** C:\Users\%Username%\AppData\Local\Olympus
- **Windows XP + DSS Player Pro:** C:\Documents and Settings\%Username%\Application Data\Olympus
- **Windows XP + DSS Player:** C:\Documents and Settings\%Username%\Local Settings\Application Data\Olympus

There may also be Olympus folders in the following locations:

- C:\Program Files or C:\Program Files (x86) (For 64-bit Operating Systems)
- C:\ProgramData (for Windows 7/Vista)